



***Jennifer Tubbs***  
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## BIO

I have 21 years of experience in human services at Forsyth County DSS, and I have devoted my career to helping children and families, advocating for our community's most vulnerable. I have worked my way up from eligibility specialist to executive leadership, and I am thoroughly enjoying this chapter in my career as Division Director for Child Support Services for one of the largest counties in the state since 2016. I am dedicated to a whole-family approach to case management. My division's vision: We seek to strengthen families by securing paternity, financial, and medical support while advocating for healthy bonds between parents and their children. I am passionate about helping our justice-involved parents with a successful transition, and I am passionate about my employees. I encourage their growth professionally and personally by advocating for training, resources, and improving the employee experience. I am a proud alum of UNC-Chapel Hill with a B.A. in Psychology, and I serve on the Forsyth County Re-entry Council, the NC Fatherhood Council, and the NC Child Support Council Board of Directors. I enjoy live music, football, and spending time with my husband, son, and daughter.





- NCSEA Leadership Symposium 2022
- NCSEA U 2023
- NCSEA Policy Forum 2023
- NCSEA Web Talks (9 since 8/17/2022)
- NCSEA Connects Sessions (6 since 8/17/2022)
- NCSEA Partner Book Club 11/2/2022 – The Ordinary Leader
- NCSEA Connects Leadership Meet Up Panelist 5/15/2023





## ***How has your volunteer work with NCSEA prepared you for the commitment of Board service?***

Since having my first exposure of what NCSEA has to offer at the Leadership Symposium in 2022, I have been a strong advocate for my staff and others across the state taking full advantage of their membership. I forward information about registering for conferences, web talks, and the NCSEA Connects sessions to my staff and colleagues across the state. I have served on the NC Child Support Council Board of Directors for 4 years, actively participating in and traveling to board meetings, preparing for the annual conferences, and working diligently at the conferences to make sure it is a pleasurable and rewarding experience for our membership. I lead my division's outreach efforts, partnering with agencies across Health and Human Services and sister agencies in the community with the goal of increasing knowledge about the availability of child support services in our area.





***The child support community - and NCSEA as a body - is comprised of diverse individuals and entities, all dedicated to the child support mission, but with very diverse points of view, policies, and processes.***

***What do you see as the role of the Board in representing those diverse voices and perspectives in shaping the future of child support?***

Advocacy through a wide lens is the role I think is most important. It is easy to look at issues of the counties, territories, and states we come from as how decisions made affect us at a micro-level. I think our role is to advocate for change and advancement in a way that furthers the good we do in our respective communities through the child support program while not impeding the ability, desire, or will of the NCSEA body.

