



Rob Velcoff
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<https://intergovernmentalsupportservices.com>





2022 NCSEA Board of Directors Election

Rob Velcoff is an independent child support consultant with his own agency, Intergovernmental Support Services. His agency provides assistance with all manner of intergovernmental case processing, including training, government and private grants and special projects, office set-up and reorganization, and just about anything related to interstate or international child support. Before starting his own agency Mr. Velcoff worked for the New York State Division of Child Support Services for over 30 years. He became Manager of Interstate Operations at the beginning of 1999, and supervised the Central Registry until November 2008. Mr. Velcoff assisted with all interstate issues for New York State, both policy and programmatic, including being part of a team responsible for implementing the 1996 version of UIFSA in January of 1998 and the 2008 version of UIFSA in January of 2016. He was New York's representative in several federal, national and international workgroups. Mr. Velcoff was also New York's international child support liaison. In May 2011 he became President of the Eastern Regional Interstate Child Support Association (ERICSA). Mr. Velcoff has received several awards, including ERICSA's Felix Infausto Award (President's Award) in 2018, the Domestic Relations of Pennsylvania (DRAP) President's Award in 2016, an Indiana Prosecuting Attorneys Council (IPAC) Certificate of Appreciation in 2014, the Florida Department of Revenue's Sterling Silver Pickle Award in 2004 (first ever recipient from outside the State of Florida), the New York State OTDA Commissioner's Award for Outstanding Achievement in 2003, and others. Mr. Velcoff has presented at hundreds of workshops at more than 100 state, regional, federal, national, and even international child support conferences on a wide range of topics. He worked in child support at the local county level for three years before moving up to the state level. Mr. Velcoff received a BS in Criminal Justice from the State University College of New York at Brockport and an MA in Criminal Justice from the State University of New York at Albany.





NCSEA Participation & Involvement

NCSEA activities:

- National Child Support Enforcement Association (NCSEA) ex officio board member: 2011 – 2012
- NCSEA Intergovernmental Connects Workgroup – Committee Chair (current)
- Leadership Symposium Planning Committee – member (current), track chair (past)
- Policy Forum Planning Committee – member (current)
- Web-Talk/Webinar Committee – member (current)
- International Committee – member (current)
- Policy Committee – member (past, current sub-committee)
- Interstate Committee – member (past)
- Technology Committee – member (past)
- NCSEA Leadership Symposium/Annual Conference: 2022, 2021, 2019, 2018, 2017, 2016, 2015, 2014, 2013, 2012, 2011, 2008, 2006, 2005, 2001 – planning committee, workshop coordinator, presenter, moderator
- NCSEA International Conference: 2008, 2005 – planning committee, session coordinator, workshop coordinator, presenter
- NCSEA Web-Talks and Webinars and Tele-Talks: 2022, 2021, 2020, 2011, 2008, 2007, 2006, 2004 – presenter
- NCSEA Publications: National Child Support Enforcement Association 2021 CommuniQue: “Intergovernmental *Hot Topics*.”; National Child Support Enforcement Association 2020 CommuniQue: “Interstate Central Registries.”; National Child Support Enforcement Association 2003 Quarterly Newsletter: “Interstate Central Registries.”; National Child Support Enforcement Association 2003 Frontline Focus: “Telephonic Testimony in International Child Support Cases – Pros & Cons.”





How has your volunteer work with NCSEA prepared you for the commitment of Board service?

Volunteering for NCSEA is something I have always enjoyed doing. Not only NCSEA, but other associations as well, especially ERICSA. My calendar looks like a checkerboard with multiple timeslots filled each day, and many of these are meetings with one of these associations. While my focus has always been on intergovernmental, I try to branch out whenever possible. I enjoy working with policy issues, and I would increase my involvement with this topic if I am elected to the board. I also like to be involved with conference planning, be it the Leadership Symposium or the Policy Forum, and I have branched out to the Web-Talks Committee as well. My favorite is probably the NCSEA Connects Intergovernmental Workgroup that I chair, because I really enjoy hearing from the different states about how they handle different aspects of child support. The more knowledge we can each bring to the table, the better off the overall program will be.





The child support community - and NCSEA as a body - is comprised of diverse individuals and entities, all dedicated to the child support mission, but with very diverse points of view, policies, and processes.

What do you see as the role of the Board in representing those diverse voices and perspectives in shaping the future of child support?

Regarding the child support program, states do things differently. We often wish for more uniformity, but the differences are a reality of the program we are all involved with. And this can be a strength. Ours is not a federal program, and there is a reason for that. What works in a small state would not necessarily be helpful to a mid-sized jurisdiction, and what works in a mid-sized jurisdiction would not necessarily be applicable in a large state. Each state is unique, with different laws, rules, and regulations. And this is a good thing. We don't want 1-2 states dominating the way the program works at the national level.





I have often said that we need to celebrate our diversity, and nowhere is this more true than in the child support program. For 30+ years I have been dealing with all the state and local county programs throughout the country, as well as the tribes and the international child support communities. And the one thing I have learned is that we can all benefit from one another. Our program is so grand and complex that no one person can know everything. So we need to hear what others bring to the table. We need progressive voices, conservative voices, moderates, etc. It is a necessity to have involvement with northern states, southern, eastern, western, our tribal partners, other countries, public as well as private agencies, etc. The more knowledge and options we can all bring to the table, the stronger our program will be. As I said, all states work child support differently, and this will never change (nor should it). So the more diversity we can bring to our organization the better it will be for children and families we all serve.

