



Phyllis Nance
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I have a fundamental belief that child support creates a better life for children. I have an extensive knowledge of the child support program and broad leadership experience which includes:

- Thirty-eight years Public Service
- Thirty years Child Support Program
- Director-Alameda County (CA) DCSS - (2016-Present)
- Director-Kern County (CA) DCSS - (2007-2015)
- Board Director – NCSEA - (2021-2022)
- Co-chair NCSEA Leadership Symposium - (2020&2022)
- Board Director – California Child Support Directors Association (CSDA) - (2018-Present)
- Past President – CSDA – (2019)





- NCSEA Board of Directors (2021-2022)
- Co-Chair Leadership Symposium (2020 & 2022)
- PGR Committee (2022)
- Finance Committee (2022)
- Professional Development Committee (2020 & 2022)
- Organizational Development Committee (2016)
- Nominating Committee (2021)
- Emerging Issues (2021)
- Leadership Symposium (2015 -2022)
- Policy Forum (2018)





How has your volunteer work with NCSEA prepared you for the commitment of Board service?

My work on various NCSEA committees over the past 8 years has given me a broad understanding of the NCSEA programs and services and the level of commitment needed to advance NCSEA's mission. My service this year on the NCSEA Board, has also given me the opportunity to learn how to balance my committee work and the needs of the Board. I believe I have a working knowledge of NCSEA, and a true understanding of the commitment needed to be an effective Board member.





The child support community - and NCSEA as a body - is comprised of diverse individuals and entities, all dedicated to the child support mission, but with very diverse points of view, policies, and processes.

What do you see as the role of the Board in representing those diverse voices and perspectives in shaping the future of child support?

The NCSEA mission is to promote and influence child support policies and services and to educate, connect, and inspire those who work in child support. It is the responsibility of the Board to actively listen, engage and promote opportunities to capture the voice of our membership. Recognizing that diversity of thought helps to create the space for creativity, best practices and a sense of inclusiveness, my commitment is to listen, to build relationships without borders and to ensure that all perspectives are represented in Board discussions and decisions, even when it is hard.

